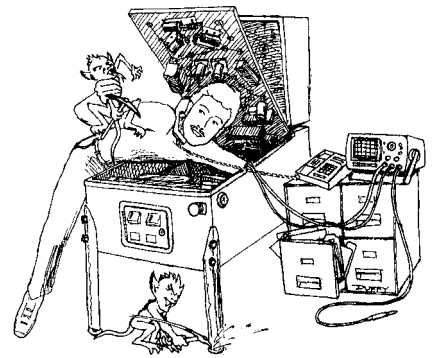




Service Bulletin #170



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|---|---|---|--|--|
| Joe Blackwell Director, Parts Sales & Technical Support | Chas Siddiqi Technical Support Engineer | Patrick Powers Technical Support Engineer | Dorothy Brown Parts Sales Supervisor | J. Alfer Technical Support Documentation Administrator |
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TO : Parts & Service Managers

DATE : February 21, 2007



ATTENTION

We are very concerned to insure that our games that do not comply with EC RoHS regulations are not shipped to the European Community.

Explanation :

Starting with Family Guy™ Pinball, to discourage non-RoHS compliant games from being shipped into the European Community and to inhibit bootlegging of games, our factory installed firmware has been modified.

This modification allows the games to work under the following conditions :

- North American games will work on 60Hz line voltage only.
- Export games shipped outside North America will work on 50Hz or 60hz line voltage.
- Used export games will be able to be shipped back to the United States for home sales.
- The factory installed firmware can not be modified outside of our factory.

**THIS MACHINE WILL NOT
OPERATE IN THIS COUNTRY
PLEASE
CONTACT YOUR DISTRIBUTOR**

For Service Bulletins, Binary Code and other helpful information, visit our website www.sternpinball.com/techsupport.shtml and click the appropriate links.