



wdpvideo
Pinside member
7y 99,050 2,636

Message #4 of 31 56 days ago

Bottom dollar would be 8K. Brass plating is very expensive.



Valorguy
Pinside member
Atlanta, GA
7y 35,150 16 5
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Message #5 of 31 56 days ago

Thank you for the info. I totally understand. Why are you getting rid of this one?

I don't see any wear on the playfield (Even inserts)... Am i missing anything I would need to know there?

I also don't see a single scratch on the cabinet. Is it in pretty much mint condition?

If we did a deal - what zip code are you in (I would need a shipping quote)... And are you able to lay the head down and still keep the integrity of the topper? I would ship with legs ON and make them wrap it up - thereby eliminating a forklift from damaging it.

Thanks !

Bart



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Pinside member
7y 99,050 2,636

Message #6 of 31 56 days ago

Bart,

The game is pretty much mint a bit of cabinet fad on left side. I would want to pull the topper for shipping. It's easy to put back on. I am in zip 72601 and would need a lift gate.



Valorguy
Pinside member
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Message #7 of 31 56 days ago

Thanks for the info. Getting a quote now.

Do you have any stairs it needs to come up or down?

I never asked why you are getting rid of this particular machine? I have truthfully never played one, but I have STING and TZ and Paragon. Seems like a good combo and seems like a fun machine.



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Message #8 of 31 55 days ago

Bart,

Just want something new to enjoy. It a great machine.



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Message #9 of 31 55 days ago

Oh no stairs



Valorguy
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Message #10 of 31 55 days ago

Thank you for the info. I am guessing everything works 100% including the path of adventure? Does it ever stutter or have the issues with a lot of them do (Opto boards i believe)?

I have asked for a quote for shipping. I am very interested.

Will you take a check (Wait till it clears of course, if I decide to do this?)

Bart



Valorguy
Pinside member
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Message #11 of 31 55 days ago

If everything is working, etc. I can overnight you a check tomorrow to get to you Monday. Then I don't pay any Paypal fees. I think shipping will be \$400 plus from NAVL (Just paid \$481 for Hobbit from CA lol)...

I didn't ask - does this have a shaker ?

Thanks again

Bart



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Message #12 of 31 55 days ago

Bart,

No shaker. You can overnight payment to
Marty Robert

[REDACTED]
[REDACTED]

Same as pick-up location. Just need to wait for payment to clear and me package it up.

If you are sure you want it text me at [REDACTED] and I'll pull the ad.



Valorguy

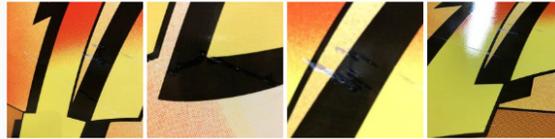
Atlanta, GA

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Message #13 of 31 32 days ago

Hey there, I wanted to reach out to you to let you know i just signed for the Indiana Jones pinball delivery. The left side actually has a lot of scratches... I know you were specific to say (in this Pinside thread) that it was mint except for cabinet fade on left side. I have attached pics of it - it was touched up and shipped with touch ups, so it was there before shipping Also - looking at the original add with the left side photo, you can now see the same scratches, but that's why I was asking to be specific. I truly wouldn't have bought it if I had known i would have to be forced to re-decal due to scratches. Let me know what we will do about this. As you know the re-decal process is close to \$1,000 and decals from Ministry of pinball are \$495 Euros.... Thanks for your help and sorry, but I was specific in our PM chain here for a reason - I didn't want any scratches. Thanks again for your help.



Valorguy

Atlanta, GA

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Message #14 of 31 32 days ago

Hey there,

Update at 2:00 PM EST. I was just able to inspect the playfield after totally unwrapping it and having a friend help me lift the head/topper in place. The playfield isn't mint as you described either. There is a deep gouge in front (above) the left flipper as shown in the pics here)...

I know you explained to me on the phone that all you really cared about when buying pinball machines was the playfield. As you know, there's nothing much you can do with a gouged playfield to my satisfaction since you said it was mint. What is the option you want to do here?

I know you're out of the country on a cruise, but I also know this email will reach you, and this has been emailed as well as texted to you. I need you to respond please, before the Date you're back, which is after the middle of July, so I know how to proceed.

Thank you.

Bart

[REDACTED]



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7y 99,050 2,636

Message #15 of 31 25 days ago

Hey,

Got free cell service here in Amsterdam. Sorry your disappointed, can't say I have ever sold a game someone disliked. No big deal, I have plenty of people still wanting it. Not sure we're that play field gash came from wasn't on there before I shipped it out. As for a the faded cabinet I didn't really go over it with a fine comb as it needed a new decal anyway and not sure who decals your cabinets but you need to learn if it's going to cost to a 1k to replace. Anyway, just wrap it up and I'll handle it when I get back home. Not much I can do 1/2 way around the world on vacation.



Valorguy
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Message #16 of 31 25 days ago

Hello,

Thanks for the reply. I was really worried, but determined not to think about it until you were back. This is the first game I've bought that I have had issues with also. As Robin so politely told me (Scolded me), I shouldn't have spent vast sums of cash and rushed buying it from you, without many more pictures.

The gouge on the playfield is in the pics you have in the add - you just have to blow it up to see the slight coloring and uneven area. I attached the blown up pic from your add where you can see it. I guess whoever worked on it last dropped a screwdriver or something and didn't want to tell you. However, The playfield is really worn all over (Not down to the paint mind you, but has outlived it's life). It's not near mint and really should have been replaced before putting so many things on that old one. Again, I'm guessing you didn't really look it over before commissioning all the work, paint, and chrome you put into it.

I did want to let you know that all the cabinet decals need to be replaced if you're being super picky (Not just the left side). Each cabinet side where the legs touched previously (Before you added cabinet protectors) have white marks where they have scrubbed the black off. I wouldn't tell people there's just slight fade on the side of the cabinet when there are large scratches. If I had known that I wouldn't have bought it, because as we discussed, I thought I could live with slight fade. I was never told about any scratches, and that meant for sure I needed to replace all the decals. The decals run \$495 euros alone. Everyone I spoke to (3 total) explained it would take 15 hours at least to remove all the items from the machine and sand/paint/install new decals. So it's not unheard of to be \$1,000 for just that.

For the shipping back to you, I didn't keep the wrappings you sent it with - I had to unwrap it with the STI shipper guys here to make sure no damage from shipping. If I had the materials I would wrap it, but I just used my last for the Hobbit I sold. I'm sure that STI can do the white glove service when you get it shipped back.

I was under the impression you might want to try and figure out a dollar amount for the items that need to be fixed, since I already have the machine here. I believe that when you fully disclose these issues on Pinside, you won't get that price for it. However, of course I'll be glad to just send it back for a full refund including my shipping. Just let me know. I'll get the bill and determine what I paid for shipping (Around \$480) if that's the route you want to go.

Bart



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 Pinside member
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Message #17 of 31 24 days ago

Bart,

No problem I'll refund the game and bring it back. I have other buyers, that will buy it. I'll discuss the issue you had with it. It will still sale, it's not a piece of junk. It has over 3k just in brass work. Again I have never had a complaint on an game I have ever sold and even Robin knows that. You just need to re-wrap the game back up like you got it. I'll handle it when I get home. Really not a big deal but I am not looking at sending refunds and re-work deals. I restore games, I know what it takes, however, if you don't then yes more cost it can cost you. The other decals on the machine are in amazing condition and I don't care what white is underneath, I normally play the machines with the legs on. Anyway, you can find all the packing materials at Home Depot if you use them. Not sure why you would use the ones I packaged the machine with if you were at unhappy but anyway that's where you get them. Once I get back I'll take care of this.



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Message #18 of 31 24 days ago

Bart,

STI will send you a recipe of what you paid if you'll get that together that will help.



Valorguy
 Pinside member
 Atlanta, GA
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Message #19 of 31 24 days ago

Hello,

Can you refund a certain amount to me, in order that I can get the cabinet fixed and re-decaled? Since it will cost over \$940.00 for you to just get it back, wouldn't giving me a refund of that amount make more sense?

I found the bill of lading. My shipping was \$471.62 - so to get it back - it would be the same cost I'm guessing.



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 Pinside member
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Message #20 of 31 8 days ago

Hey,

I am back in town. I will call you tomorrow and see what we can work out. I need to get things caught up today from being gone so many days.

Thanks

-Marty

 **Valorguy** 
Pinside member 
Atlanta, GA
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Message #21 of 31 8 days ago

Hello,

Thanks for the response. Please send a PM on this thread with what you're willing to do. Hopefully you're willing to refund what I mentioned. That seems to be the best solution since I already have the machine, and you will be out that amount any way getting it shipped back.

I'm fine speaking with you, but we do need this resolution on writing here. Right now I have very limited phone availability, but you can text me if you like.

 **wdpvideo** 
Pinside member 
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Message #22 of 31 7 days ago

Bart,

Ok here is what I am willing to do. I'll refund \$500. I already broke even on the sale. If not, just wrap it up and I'll ship it back. Not a problem.

 **Valorguy** 
Pinside member 
Atlanta, GA
7y 35,150 16 5
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Message #23 of 31 7 days ago

Doesn't seem like that makes much sense, especially since it was misrepresented to me in the beginning.

So if I want to send it back, you're refunding me the shipping of \$471.62, correct?

 **wdpvideo** 
Pinside member 
7y 99,050 2,636

Message #24 of 31 7 days ago

Yes....

The game is worth more than you think. The decal needed anyway and you were aware of that. Which fixes the scratches that were over looked. The 3k in brass work Powdercoat/color DMD don't come free and neither to the \$399 topper and all the mods. This game others want as well, it's not a turd nor as rough as you think. Decals are not that hard to put on when you know what your doing. My offer was enough for the decals. Others who have seen and played this game 1st hand want to still buy it, so it not a loss for me.

 **Valorguy** 
Pinside member 
Atlanta, GA
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Message #25 of 31 7 days ago

None of this cost is my concern. It's worth what I paid for it... Less the items that you didn't tell the truth about and misrepresented. You and I had conversation and it's in writing where you said it is pretty much mint with exception of fade. The playfield has a gash and is really worn, and the side is scratched.

I bought it based on this thread of info and our phone conversation. If it's not a loss for you, why wouldn't you send the same total shipping cost as a refund to me, since that's what you will pay to get it back? (\$940)?

Simple solution is credit me for what it will cost you to get it back. Then you won't have to worry about a bad sale and making a customer happy. Do you think this is in some way my fault, so I don;t deserve the money you will put into it to get it back?

 **wdpvideo** 
Pinside member 
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Message #26 of 31 7 days ago

1st off I never tried to scam you. Wrap the game up and I'll pay to get it back. I don't like your accusations. You were told about the fade. So the scratches don't mean a thing once I re-decal. Your getting your money back so all will be good. So wrap the game up. I'm tired of dealing with you. You knew I was going overseas and you started throwing a little fit because I wouldn't answer you when you knew that I couldn't. You knew that up front as well. I'm not paying for your shipping, plus new decals plus you get a ton of add-ons. So just blanketed back up the way you found it and will get this over with. If you think you can find a nicer one for the price you spent go for it.

 **Valorguy** 
Pinside member 
Atlanta, GA
7y 35,150 16 5
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Message #27 of 31 7 days ago

They aren't accusations - they are proven by this thread and your typing. The money I spent on this machine may not be a lot to you, but it is to me, and the game should have been as described.

I will ask again, please :

Why wouldn't you send the same total shipping cost as a refund to me, since that's what you will pay to get it back? (\$940)? You're basically crediting me for what it will cost you to get it back.

If you're really not going to do anything other than \$500, I will think about it. I'm just not sure why you are being this way to me, and you're willing to lose more money in shipping back to you, rather than to do the right thing.

Let me know.



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Message #28 of 31 6 days ago

You have a simple option if your not happy. Send the game back and get all your money back and your out nothing so I am not sure what the big deal is. If I were trying to screw you, I would say oh well and disappear but that's not the case. It's not that hard. You want what you have been sold or you don't. Sounds like you do if you can get me to spend the money to re-decal the game at my expense. So, I guess the game isn't as bad as your making it out to be. If so, you have an option to get out and get your money back and buy someone else's. It's not that difficult, your out nothing I am. If it really that horrible of a game you would jump on the refund and could careless about a refund. It is a lot of money just like all nice pins are. You can have it all back just give me the game back in the condition you got it in. You knew the side was faded and you said you might even replace it so the scratch's are not a problem that I over looked. Yes, I missed it sorry but that's not a reason as you knew the fade was there. I told you up front. Now if you got it and I knew it and never said the cab was faded then I could see you being mad, especially if I just said "oh well!". However I am offering a refund so why your complaining is beyond me.



Valorguy
Pinside member
Atlanta, GA
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Message #29 of 31 6 days ago

I will let you know soon if I have decided to take the \$500 or send it back.

If I return it, the money would need to be sent to me first (before shipping).

In either case, how will you send me the money (Check)?



wdppvideo
Pinside member
7y 99,050 2,636

Message #30 of 31 3 days ago

Ok I was nice and waited and waited. I offered a full refund or \$500 but you seem to want the game for \$900 so you can't have that much regret. I have spoken with other pinside guys who have played this game 1st hand and think I am crazy for even offering \$500 back. I have waited and you can't make up your mind. I am done and moving my offers are off the table enjoy the pinball that you never really wanted to send back but complain about. You had pics of the machine and you knew about the fade cabinet that you agreed that if you couldn't live with it you would replacing. I have given you over 48hrs to think about it and nothing. You really want the game and you want to see how much I'll fork over to make you happy. I tied and you wanted to drag you feet. So I am done. No need to contact me because you won't get a reply. I think if you want to be OCD over a pinball machine then you need to learn how to work on them so they can meet your standards. I think I delivered a heck of a machine for the price. With tons of extras. Good luck down the road.



Valorguy
Pinside member
Atlanta, GA
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Message #31 of 31 3 days ago

Hello,

Just got your message. So now you won't take the game back nor offer a refund for the lies of the cabinet and playfield? Just need to know before I post our conversations and write feedback.

Thanks