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# Service Bulletin: SB 33

**DATE:** September 19, 1991

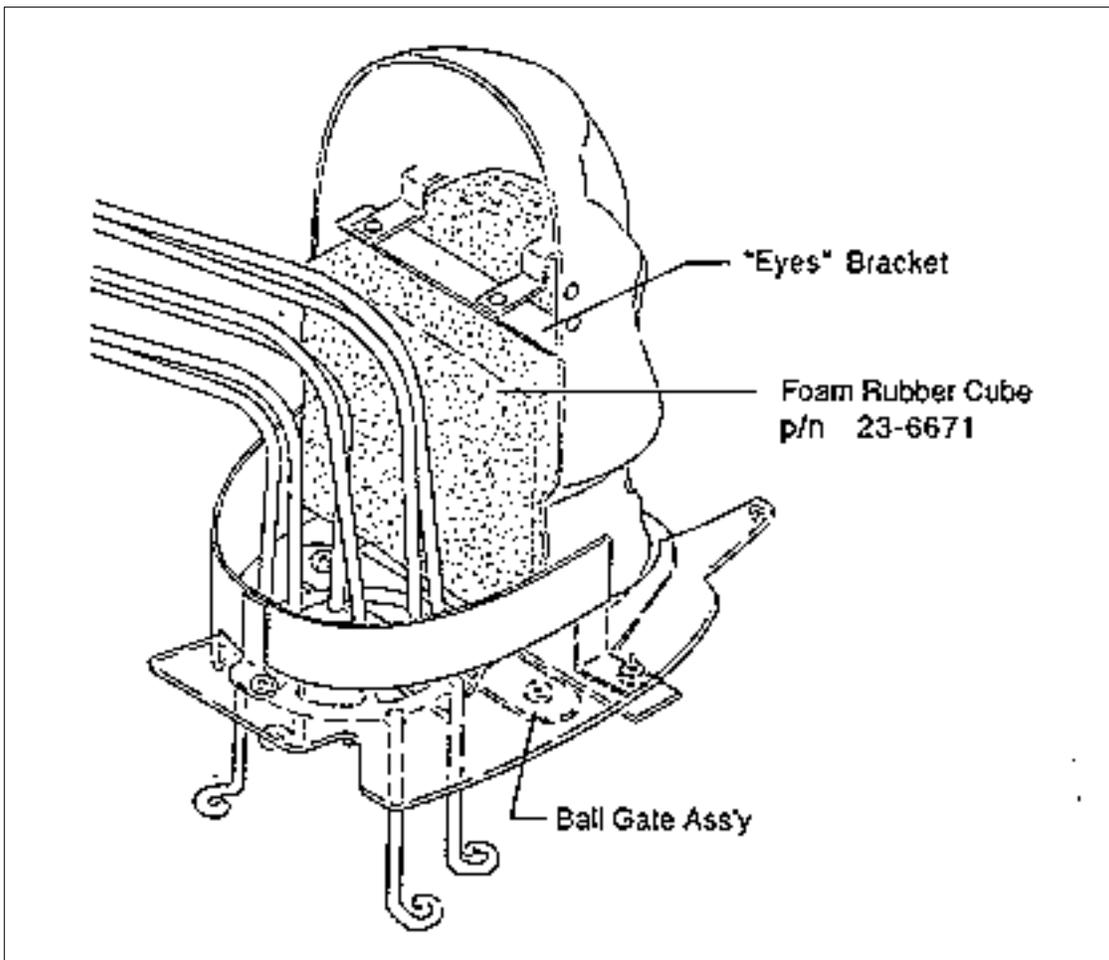
**GAME:** Terminator 2

**SUBJECT:** POSSIBLE BALL HANG-UP BEHIND SKULL

**SYMPTOM:** IF 1 BALL IS IN THE SAUCER UNDER THE SKULL AND ANOTHER BALL HITS IT WITH SOME DEGREE OF VELOCITY THE SECOND BALL MAY DEFLECT INTO THE SKULL

**SOLUTION:** USING A SHARP EXACTO KNIFE, CUT A 2-1/4' SQUARE CUBE FROM A CORNER OF THE SHIPPING FOAM (**NOT STYROFOAM**) PACKED WITH THE GAME, SUPPORTING THE BACKBOX FOLDED DOWN ON THE CABINET.

IF THAT FOAM CANNOT BE FOUND, MOST ANY FOAM RUBBER CUT TO SPECIFICATIONS WILL DO, OR A FOAM RUBBER CUBE (**PART # 23-6671**) CAN BE ORDERED FROM THE *WMS GAMES* PARTS DEPARTMENT.



Pull skull forward gently, compress foam rubber cube (2-1/4' sq.) and insert in skull below "eyes" bracket. Release foam and tilt skull back to original position "looking at player".

Make sure that the ball gate wireform swings freely after foam is inserted to prevent other problems.

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Thank you,  
WMS GAMES Parts & Service INC.

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